



Nov 6<sup>th</sup> 2015

To whom it may concern;

As the General Manager for Bayside Centre, a 320,000 square foot mall located in the heart of downtown Sarnia, it was my pleasure to have worked closely with Cleanworks. During their contract with Bayside Mall Ltd, they proved to be very professional and meticulous in the performance of their duties. Since the first week of Cleanworks being assigned the Bayside Mall we started to receive compliments on the cleanliness of the building and washrooms alike. We received regular inspection reports outlining overall improvements, recommendations, deficiencies and corrective actions to be taken.

Having Cleanworks as our custodial provider provided me the time to devote to more pressing duties and I would recommend them to any company looking for a cleaning contractor.

Please do not hesitate to call me should you have further questions regarding the performance of Cleanworks.

Regards

A handwritten signature in dark ink, appearing to read "Michael J. Service". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Michael J. Service  
General Manager  
Bayside Mall,  
Sarnia Ontario.  
519-336-6012 ext 24